

# Taguchi Methods

- Genichi Taguchi has been identified with the advent of what has come to be termed quality engineering.
- The goal of quality engineering is to move quality improvement efforts upstream from the production phase to the product/process design stage (off-line).
- As his loss function demonstrates, his main concern is deviation of a characteristic from its nominal value. Uncontrollable factors (noise) are often responsible for this deviation and, therefore, Taguchi's approach to experimental design has as its goal the design of products/process that are robust to these noise factors.

# Taguchi's three stage design process

- System Design - create prototype product and process to produce it.
- Parameter Design - find settings of process and product parameters which minimize variability.
- Tolerance Design - tradeoff between loss to consumer and manufacturing costs

# Signal to Noise Ratios

- In the parameter design stage Taguchi makes use of designed experiments and signal to noise ratios to determine the optimal parameter settings.
- The signal to noise ratios are derived from the Taguchi loss function.
- While Taguchi has proposed a large number of signal to noise ratios three are the most widely used:

Nominal is Best:  $SN_N = 10 \log \left( \frac{\bar{y}^2}{s^2} \right)$

Larger is Better:  $SN_L = -10 \log \left( \frac{\sum_{i=1}^n 1/y_i^2}{n} \right)$

Smaller is Better:  $SN_S = -10 \log \left( \frac{\sum_{i=1}^n y_i^2}{n} \right)$

# Experimental Design

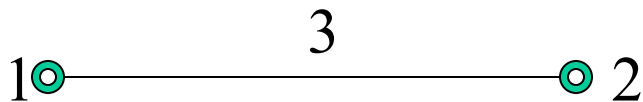
- Taguchi has designed a number of orthogonal arrays to aid in the development of experiments
- These arrays are essentially balanced fractional factorial designs.
- He suggests using two array matrices for each designed experiment.
- The inner array is used to study the effects of the design parameters we wish to study.
- An outer array is used to model the noise factors that may impact the performance of the product in the field.

- Two of the Taguchi's simpler Orthogonal arrays are:

$L_4(2^3)$  and the  $L_8(2^7)$ :

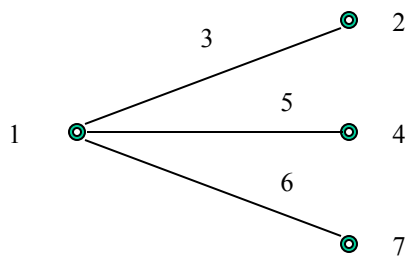
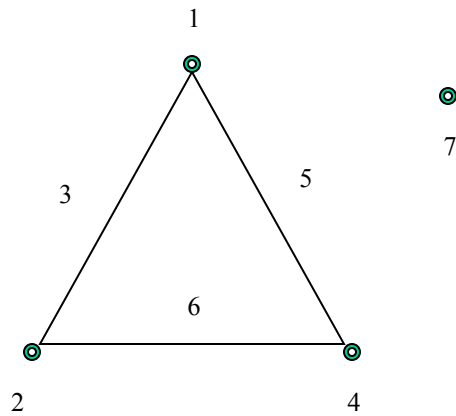
$L_4(2^3)$

	Factors		
run	1	2	3
1	1	1	1
2	1	2	2
3	2	1	2
4	2	2	1



- The  $L_8(2^7)$  Orthogonal Array and its Linear Graphs

	Factors						
Run	1	2	3	4	5	6	7
1	1	1	1	1	1	1	1
2	1	1	1	2	2	2	2
3	1	2	2	1	1	2	2
4	1	2	2	2	2	1	1
5	2	1	2	1	2	1	2
6	2	1	2	2	1	2	1
7	2	2	1	1	2	2	1
8	2	2	1	2	1	1	2



# Example

- In 1987 Taguchi published a paper in *quality progress* giving an example of his approach. The objective was to maximize the pull-off force of a connector to a nylon tube for an automotive application so  $SN_L$ . The factors studied and there levels are tabled below along with the results:

Design Factors							Levels							
<i>A</i>	Interference						Low	Medium	High					
<i>B</i>	Connector wall thickness						Thin	Medium	Thick					
<i>C</i>	Insertion depth						Shallow	Medium	Deep					
<i>D</i>	Percent adhesive						Low	Medium	High					
Noise Factors							Levels							
<i>E</i>	Conditioning Time						24h	120h						
<i>F</i>	Conditioning Temp						72°	150°						
<i>G</i>	Conditioning Humidity						25%	75%						
Outer Array ( $L_8$ )				E	1	1	1	1	2	2	2	2		
				F	1	1	2	2	1	1	2	2		
				G	1	2	1	2	1	2	1	2		
Inner Array ( $L_9$ )											Responses			
Run	A	B	C	D									Ave	$SN_1$
1	1	1	1	1	15.6	9.5	16.9	19.9	19.6	19.6	20.0	19.1	17.5	24.0
2	1	2	2	2	15.0	16.2	19.4	19.2	19.7	19.8	24.2	21.9	19.4	25.5
3	1	3	3	3	16.3	16.7	19.1	15.6	22.6	18.2	23.3	20.4	19.0	25.3
4	2	1	2	3	18.3	17.4	18.9	18.6	21.0	18.9	23.2	24.7	20.1	25.9
5	2	2	3	1	19.7	18.6	19.4	25.1	25.6	21.4	27.5	25.3	22.8	26.9
6	2	3	1	2	16.2	16.3	20.0	19.8	14.7	19.6	22.5	24.7	19.2	25.3
7	3	1	3	2	16.4	19.1	18.4	23.6	16.8	18.6	24.3	21.6	19.8	25.7
8	3	2	1	3	14.2	15.6	15.1	16.8	17.8	19.6	23.2	24.2	18.3	24.8
9	3	3	2	1	16.1	19.9	19.3	17.3	23.1	22.7	22.6	28.6	21.2	26.2

Taguchi used the  $L_8$  design to model the noise factors and the  $L_9(3^4)$  series of orthogonal arrays to model the design factors. The  $L_9$  design is as follows:

Run	Factors			
	1	2	3	4
1	1	1	1	1
2	1	2	2	2
3	1	3	3	3
4	2	1	2	3
5	2	2	3	1
6	2	3	1	2
7	3	1	3	2
8	3	2	1	3
9	3	3	2	1

