

Operations Management

Unit-IV Inventory Management



Outline

- ☑ ***Global Company Profile:
Amazon.com***
- ☑ ***Functions of Inventory***
 - ☑ ***Types of Inventory***
- ☑ ***Inventory Management***
 - ☑ ***ABC Analysis***
 - ☑ ***Record Accuracy***
 - ☑ ***Cycle Counting***
 - ☑ ***Control of Service Inventories***

Outline – Continued

Inventory Models

Independent vs. Dependent Demand

Holding, Ordering, and Setup Costs

Outline – Continued

- Inventory Models for Independent Demand***
 - The Basic Economic Order Quantity (EOQ) Model***
 - Minimizing Costs***
 - Reorder Points***
 - Production Order Quantity Model***
 - Quantity Discount Models***

Outline – Continued

- Probabilistic Models and Safety Stock***
 - Other Probabilistic Models***
- Fixed-Period (P) Systems***

Learning Objectives

When you complete this chapter you should be able to:

- 1. Conduct an ABC analysis***
- 2. Explain and use cycle counting***
- 3. Explain and use the EOQ model for independent inventory demand***
- 4. Compute a reorder point and safety stock***

Learning Objectives

When you complete this chapter you should be able to:

- 5. Apply the production order quantity model***
- 6. Explain and use the quantity discount model***
- 7. Understand service levels and probabilistic inventory models***

Amazon.com

- Amazon.com started as a “virtual” retailer – no inventory, no warehouses, no overhead; just computers taking orders to be filled by others***
- Growth has forced Amazon.com to become a world leader in warehousing and inventory management***

A background image of a warehouse worker in a red shirt and a striped shirt, working in a warehouse filled with shelves of products. The worker is holding a scanner and looking at a list on a handheld device. The shelves are filled with various boxes and products, some with labels. The overall scene is a busy warehouse environment.

Amazon.com

- 1. Each order is assigned by computer to the closest distribution center that has the product(s)***
- 2. A “flow meister” at each distribution center assigns work crews***
- 3. Lights indicate products that are to be picked and the light is reset***
- 4. Items are placed in crates on a conveyor. Bar code scanners scan each item 15 times to virtually eliminate errors.***

Amazon.com

- 5. Crates arrive at central point where items are boxed and labeled with new bar code***
- 6. Gift wrapping is done by hand at 30 packages per hour***
- 7. Completed boxes are packed, taped, weighed and labeled before leaving warehouse in a truck***
- 8. Order arrives at customer within a week***

Inventory

- One of the most expensive assets of many companies representing as much as 50% of total invested capital***
- Operations managers must balance inventory investment and customer service***

Functions of Inventory

- 1. To decouple or separate various parts of the production process***
- 2. To decouple the firm from fluctuations in demand and provide a stock of goods that will provide a selection for customers***
- 3. To take advantage of quantity discounts***
- 4. To hedge against inflation***

Types of Inventory

- ☑ ***Raw material***
 - ☑ ***Purchased but not processed***
- ☑ ***Work-in-process***
 - ☑ ***Undergone some change but not completed***
 - ☑ ***A function of cycle time for a product***
- ☑ ***Maintenance/repair/operating (MRO)***
 - ☑ ***Necessary to keep machinery and processes productive***
- ☑ ***Finished goods***
 - ☑ ***Completed product awaiting shipment***

The Material Flow Cycle

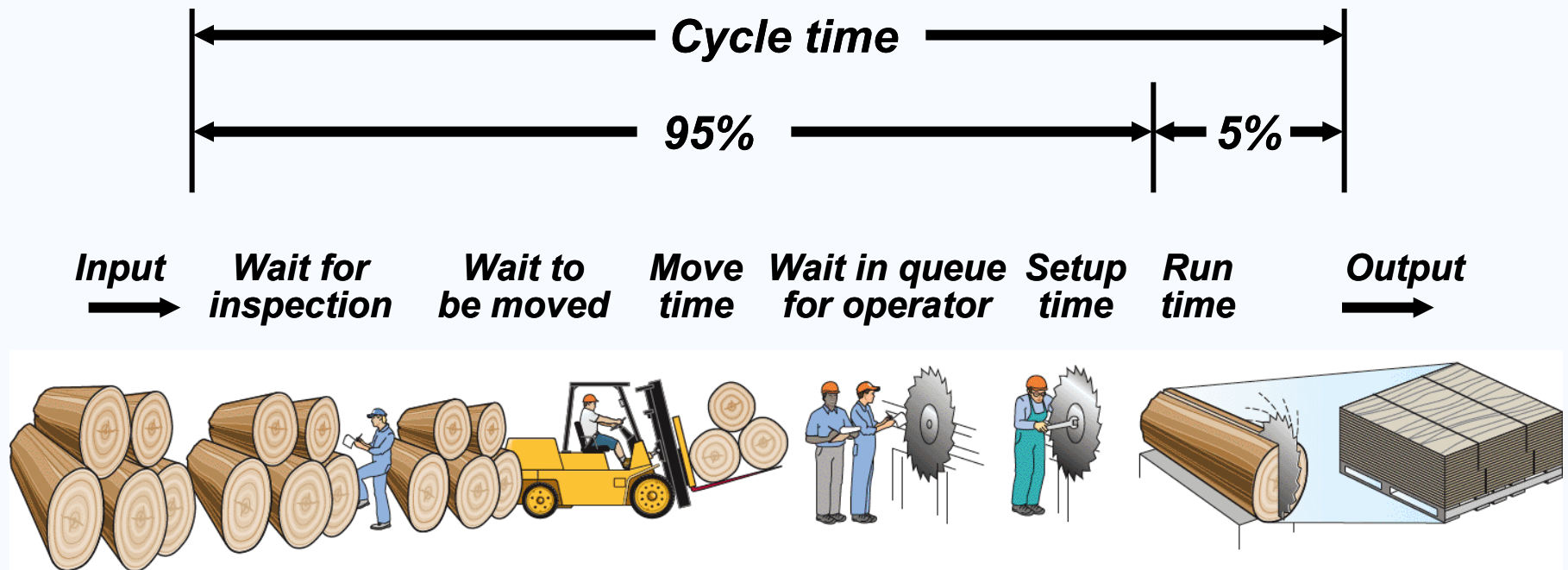


Figure 12.1

Inventory Management

- How inventory items can be classified***
- How accurate inventory records can be maintained***

ABC Analysis

- Divides inventory into three classes based on annual dollar volume***
 - Class A - high annual dollar volume***
 - Class B - medium annual dollar volume***
 - Class C - low annual dollar volume***
- Used to establish policies that focus on the few critical parts and not the many trivial ones***

ABC Analysis

<i>Item Stock Number</i>	<i>Percent of Number of Items Stocked</i>	<i>Annual Volume (units)</i>	<i>x</i>	<i>Unit Cost</i>	<i>=</i>	<i>Annual Dollar Volume</i>	<i>Percent of Annual Dollar Volume</i>	<i>Class</i>
#10286	20%	1,000		\$ 90.00		\$ 90,000	38.8%	} 72% A
#11526		500		154.00		77,000	33.2%	
#12760		1,550		17.00		26,350	11.3%	} 23% B
#10867	30%	350		42.86		15,001	6.4%	
#10500		1,000		12.50		12,500	5.4%	

ABC Analysis

<i>Item Stock Number</i>	<i>Percent of Number of Items Stocked</i>	<i>Annual Volume (units)</i>	<i>x</i>	<i>Unit Cost</i>	<i>=</i>	<i>Annual Dollar Volume</i>	<i>Percent of Annual Dollar Volume</i>	<i>Class</i>
#12572		600		\$ 14.17		\$ 8,502	3.7%	} 5% C
#14075		2,000		.60		1,200	.5%	
#01036	50%	100		8.50		850	.4%	
#01307		1,200		.42		504	.2%	
#10572		250		.60		150	.1%	
		8,550				\$232,057	100.0%	

ABC Analysis

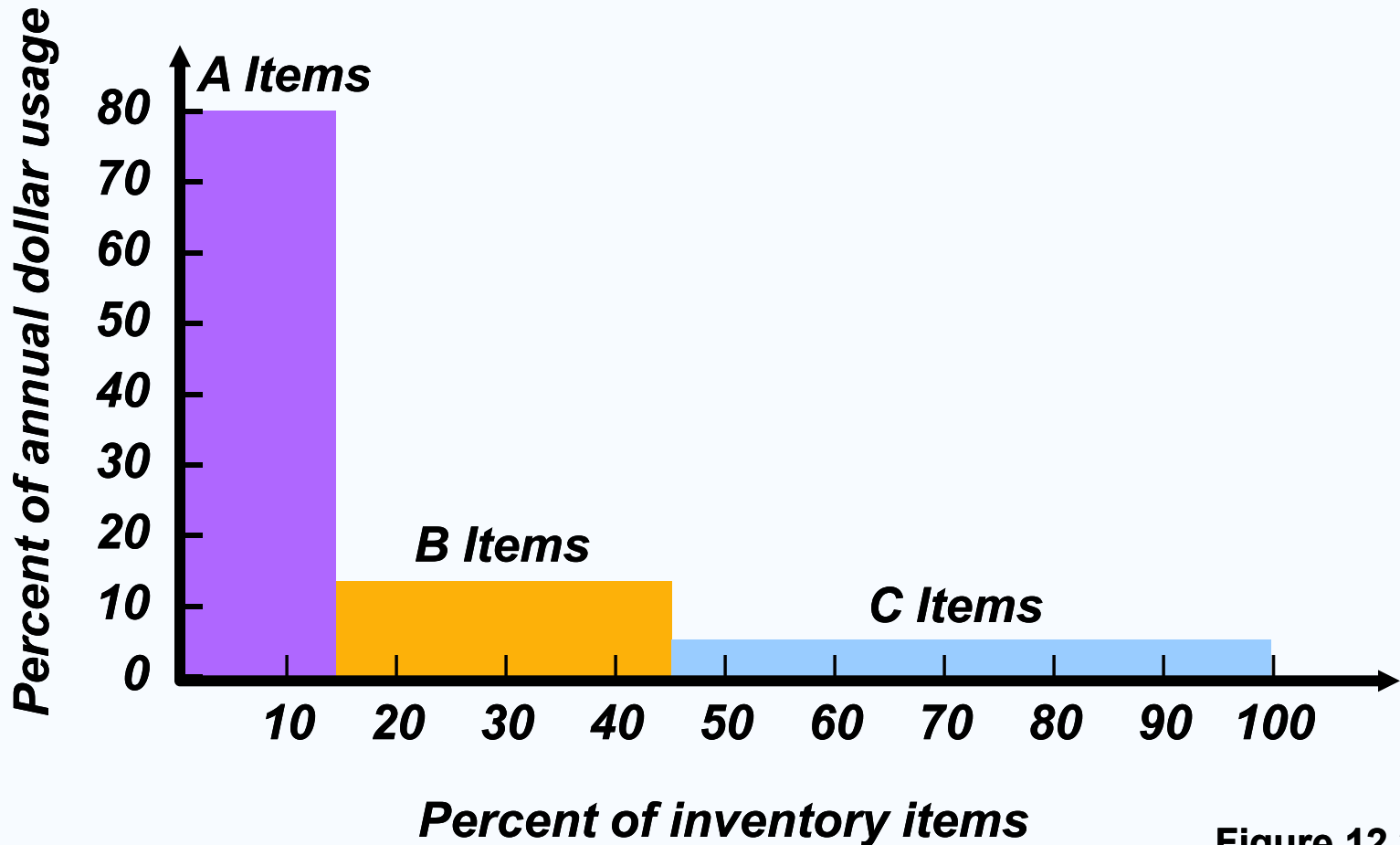


Figure 12.2

ABC Analysis

- Other criteria than annual dollar volume may be used***
 - Anticipated engineering changes***
 - Delivery problems***
 - Quality problems***
 - High unit cost***

ABC Analysis

- Policies employed may include***
 - More emphasis on supplier development for A items***
 - Tighter physical inventory control for A items***
 - More care in forecasting A items***

Record Accuracy

- Accurate records are a critical ingredient in production and inventory systems***
- Allows organization to focus on what is needed***
- Necessary to make precise decisions about ordering, scheduling, and shipping***
- Incoming and outgoing record keeping must be accurate***
- Stockrooms should be secure***

Cycle Counting

- ✓ ***Items are counted and records updated on a periodic basis***
- ✓ ***Often used with ABC analysis to determine cycle***
- ✓ ***Has several advantages***
 - ✓ ***Eliminates shutdowns and interruptions***
 - ✓ ***Eliminates annual inventory adjustment***
 - ✓ ***Trained personnel audit inventory accuracy***
 - ✓ ***Allows causes of errors to be identified and corrected***
 - ✓ ***Maintains accurate inventory records***



Cycle Counting Example

5,000 items in inventory, 500 A items, 1,750 B items, 2,750 C items

Policy is to count A items every month (20 working days), B items every quarter (60 days), and C items every six months (120 days)

Item Class	Quantity	Cycle Counting Policy	Number of Items Counted per Day
A	500	Each month	$500/20 = 25/\text{day}$
B	1,750	Each quarter	$1,750/60 = 29/\text{day}$
C	2,750	Every 6 months	$2,750/120 = 23/\text{day}$
			<u>77/day</u>

Control of Service Inventories

- ☑ ***Can be a critical component of profitability***
- ☑ ***Losses may come from shrinkage or pilferage***
- ☑ ***Applicable techniques include***
 1. ***Good personnel selection, training, and discipline***
 2. ***Tight control on incoming shipments***
 3. ***Effective control on all goods leaving facility***



Independent Versus Dependent Demand

- Independent demand - the demand for item is independent of the demand for any other item in inventory***
- Dependent demand - the demand for item is dependent upon the demand for some other item in the inventory***

Holding, Ordering, and Setup Costs

- Holding costs - the costs of holding or “carrying” inventory over time***
- Ordering costs - the costs of placing an order and receiving goods***
- Setup costs - cost to prepare a machine or process for manufacturing an order***

Holding Costs

<i>Category</i>	<i>Cost (and range) as a Percent of Inventory Value</i>
<i>Housing costs (building rent or depreciation, operating costs, taxes, insurance)</i>	<i>6% (3 - 10%)</i>
<i>Material handling costs (equipment lease or depreciation, power, operating cost)</i>	<i>3% (1 - 3.5%)</i>
<i>Labor cost</i>	<i>3% (3 - 5%)</i>
<i>Investment costs (borrowing costs, taxes, and insurance on inventory)</i>	<i>11% (6 - 24%)</i>
<i>Pilferage, space, and obsolescence</i>	<i>3% (2 - 5%)</i>
<i>Overall carrying cost</i>	<i>26%</i>

Table 12.1

Holding Costs

Holding costs vary considerably depending on the business, location, and interest rates. Generally greater than 15%, some high tech items have holding costs greater than 50%.

Inventory Models for Independent Demand

Need to determine when and how much to order

- Basic economic order quantity***
- Production order quantity***
- Quantity discount model***

Basic EOQ Model

Important assumptions

- 1. Demand is known, constant, and independent***
- 2. Lead time is known and constant***
- 3. Receipt of inventory is instantaneous and complete***
- 4. Quantity discounts are not possible***
- 5. Only variable costs are setup and holding***
- 6. Stockouts can be completely avoided***

Inventory Usage Over Time

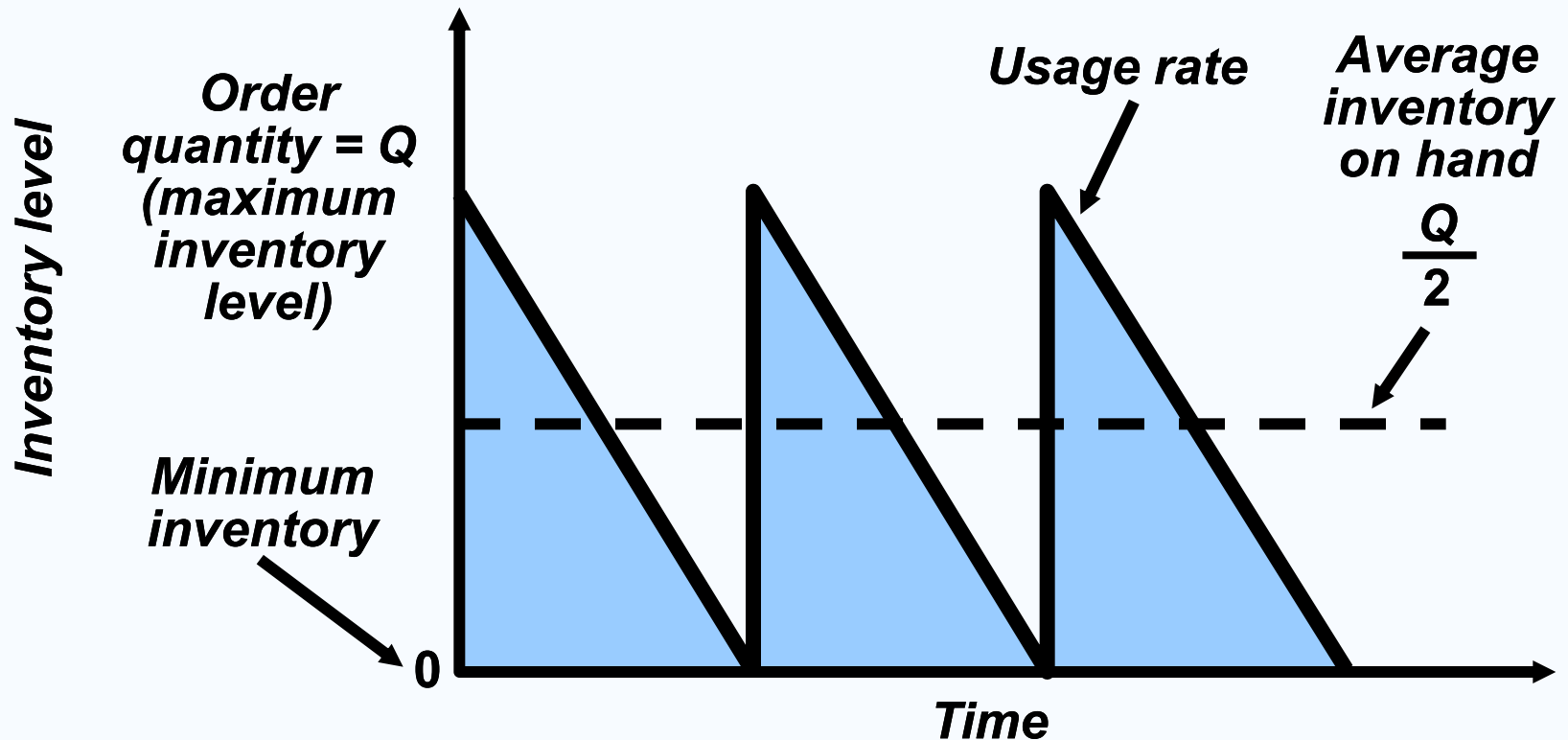


Figure 12.3

Minimizing Costs

Objective is to minimize total costs

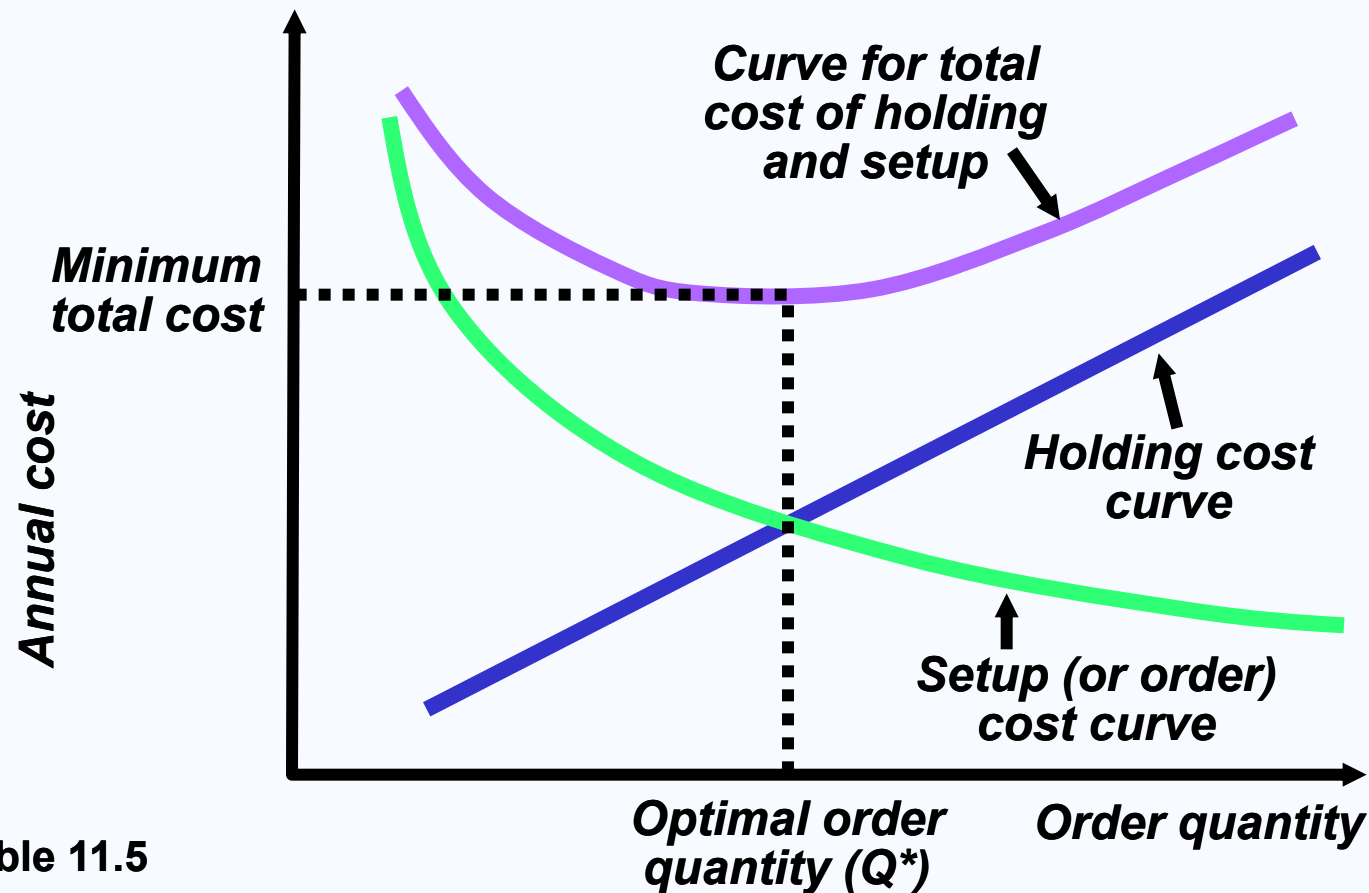


Table 11.5

The EOQ Model

Q = Number of pieces per order

Q = Optimal number of pieces per order (EOQ)*

D = Annual demand in units for the inventory item

S = Setup or ordering cost for each order

H = Holding or carrying cost per unit per year

*Annual setup cost = (Number of orders placed per year)
x (Setup or order cost per order)*

$$= \left(\frac{\text{Annual demand}}{\text{Number of units in each order}} \right) \left(\text{Setup or order cost per order} \right)$$

$$= \left(\frac{D}{Q} \right) (S)$$

$$\text{Annual setup cost} = \frac{D}{Q} S$$

The EOQ Model

Q = Number of pieces per order

Q = Optimal number of pieces per order (EOQ)*

D = Annual demand in units for the inventory item

S = Setup or ordering cost for each order

H = Holding or carrying cost per unit per year

*Annual holding cost = (Average inventory level)
x (Holding cost per unit per year)*

$$= \left(\frac{\text{Order quantity}}{2} \right) (\text{Holding cost per unit per year})$$

$$= \left(\frac{Q}{2} \right) (H)$$

$$\text{Annual setup cost} = \frac{D}{Q} S$$

$$\text{Annual holding cost} = \frac{Q}{2} H$$

The EOQ Model

- Q*** = Number of pieces per order
- Q**** = Optimal number of pieces per order (EOQ)
- D*** = Annual demand in units for the inventory item
- S*** = Setup or ordering cost for each order
- H*** = Holding or carrying cost per unit per year

Optimal order quantity is found when annual setup cost equals annual holding cost

$$\frac{D}{Q} S = \frac{Q}{2} H$$

Solving for Q^*

$$2DS = Q^2 H$$

$$Q^2 = 2DS/H$$

$$Q^* = \sqrt{2DS/H}$$

$$\text{Annual setup cost} = \frac{D}{Q} S$$

$$\text{Annual holding cost} = \frac{Q}{2} H$$

An EOQ Example

Determine optimal number of needles to order

D = 1,000 units

S = \$10 per order

H = \$.50 per unit per year

$$Q^* = \sqrt{\frac{2DS}{H}}$$

$$Q^* = \sqrt{\frac{2(1,000)(10)}{0.50}} = \sqrt{40,000} = 200 \text{ units}$$

An EOQ Example

Determine optimal number of needles to order

D = 1,000 units

Q = 200 units*

S = \$10 per order

H = \$.50 per unit per year

$$\text{Expected number of orders} = N = \frac{\text{Demand}}{\text{Order quantity}} = \frac{D}{Q^*}$$

$$N = \frac{1,000}{200} = 5 \text{ orders per year}$$

An EOQ Example

Determine optimal number of needles to order

D = 1,000 units

Q = 200 units*

S = \$10 per order

N = 5 orders per year

H = \$.50 per unit per year

$$\text{Expected time between orders} = T = \frac{\text{Number of working days per year}}{N}$$

$$T = \frac{250}{5} = 50 \text{ days between orders}$$

An EOQ Example

Determine optimal number of needles to order

D = 1,000 units

Q = 200 units*

S = \$10 per order

N = 5 orders per year

H = \$.50 per unit per year

T = 50 days

Total annual cost = Setup cost + Holding cost

$$TC = \frac{D}{Q} S + \frac{Q}{2} H$$

$$TC = \frac{1,000}{200} (\$10) + \frac{200}{2} ($.50)$$

$$TC = (5)(\$10) + (100)($.50) = \$50 + \$50 = \$100$$

Robust Model

- ☑ *The EOQ model is robust***
- ☑ *It works even if all parameters and assumptions are not met***
- ☑ *The total cost curve is relatively flat in the area of the EOQ***

An EOQ Example

Management underestimated demand by 50%

~~D = 1,000 units~~ 1,500 units Q = 200 units*

S = \$10 per order

N = 5 orders per year

H = \$.50 per unit per year

T = 50 days

$$TC = \frac{D}{Q}S + \frac{Q}{2}H$$

$$TC = \frac{1,500}{200}(\$10) + \frac{200}{2}(\$0.50) = \$75 + \$50 = \$125$$

Total annual cost increases by only 25%

An EOQ Example

Actual EOQ for new demand is 244.9 units

~~D = 1,000 units~~ 1,500 units Q = 244.9 units*

S = \$10 per order

N = 5 orders per year

H = \$.50 per unit per year

T = 50 days

$$TC = \frac{D}{Q}S + \frac{Q}{2}H$$

$$TC = \frac{1,500}{244.9}(\$10) + \frac{244.9}{2}(\$0.50)$$

$$TC = \$61.24 + \$61.24 = \$122.48$$

*Only 2% less
than the total
cost of \$125
when the
order quantity
was 200*

Reorder Points

- ☑ *EOQ answers the “how much” question*
- ☑ *The reorder point (ROP) tells when to order*

$$ROP = \left(\begin{array}{l} \text{Demand} \\ \text{per day} \end{array} \right) \left(\begin{array}{l} \text{Lead time for a} \\ \text{new order in days} \end{array} \right)$$

$$= d \times L$$

$$d = \frac{D}{\text{Number of working days in a year}}$$

Reorder Point Curve

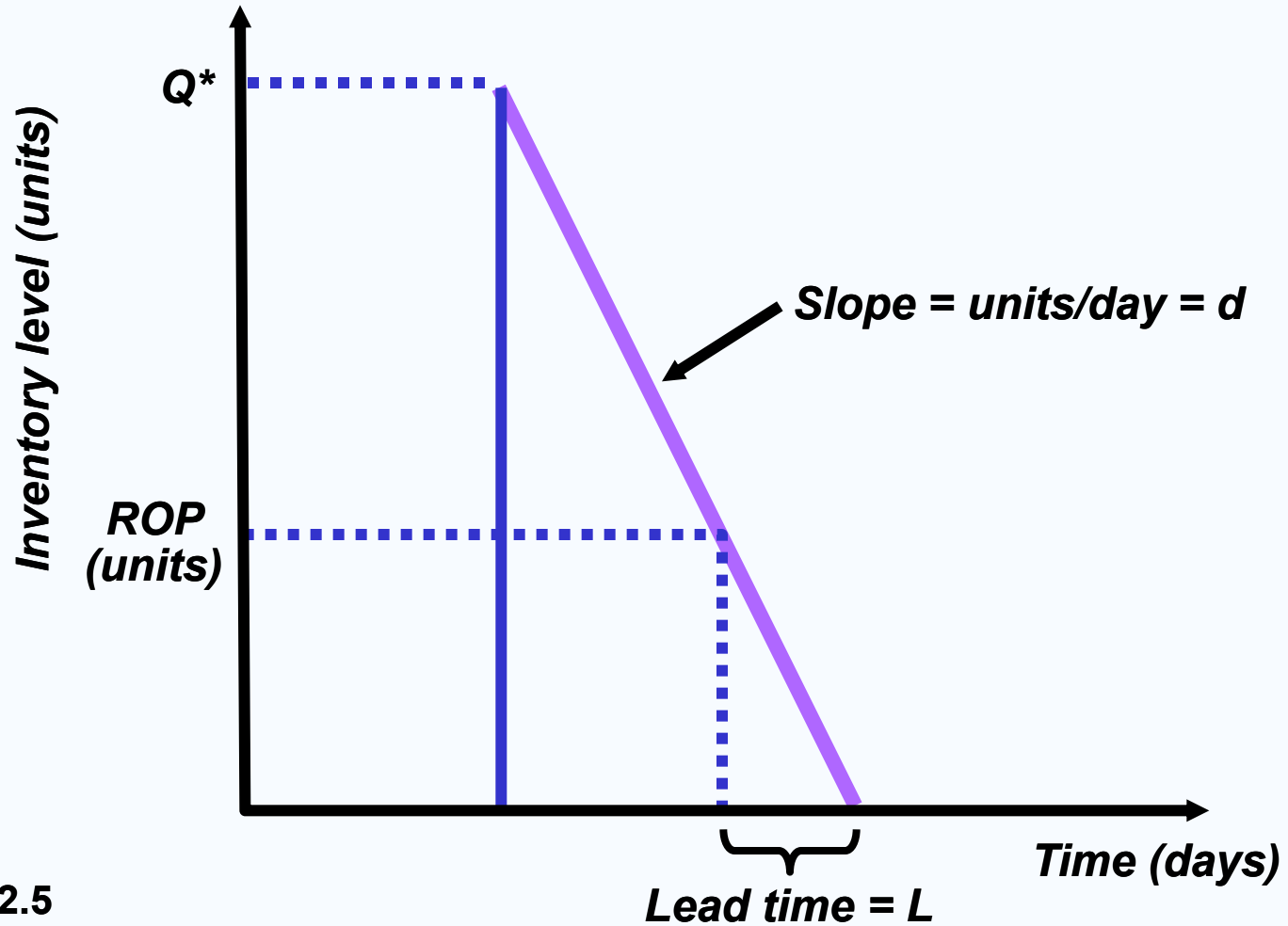


Figure 12.5

Reorder Point Example

Demand = 8,000 iPods per year

250 working day year

Lead time for orders is 3 working days

$$d = \frac{D}{\text{Number of working days in a year}}$$

$$= 8,000/250 = 32 \text{ units}$$

$$\text{ROP} = d \times L$$

$$= 32 \text{ units per day} \times 3 \text{ days} = 96 \text{ units}$$

Production Order Quantity Model

- Used when inventory builds up over a period of time after an order is placed***
- Used when units are produced and sold simultaneously***

Production Order Quantity Model

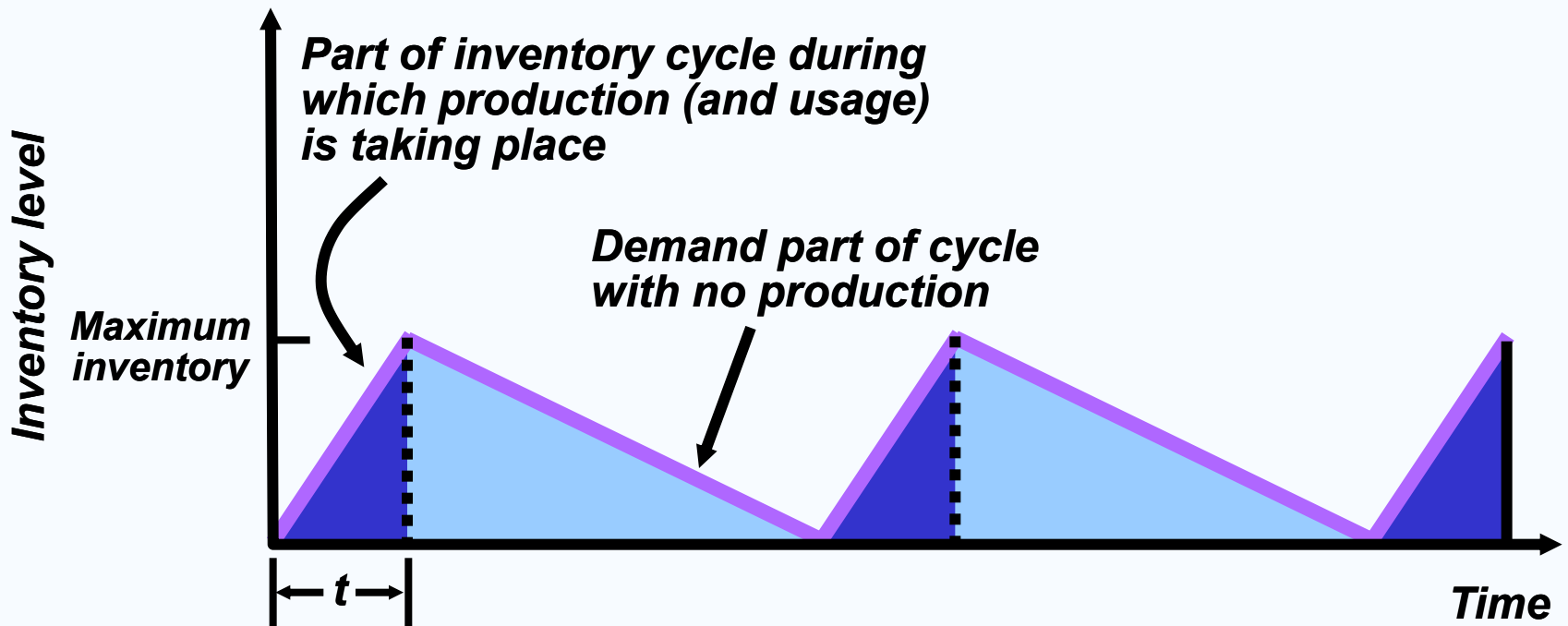


Figure 12.6

Production Order Quantity Model

Q = Number of pieces per order

p = Daily production rate

H = Holding cost per unit per year

d = Daily demand/usage rate

t = Length of the production run in days

$$\left(\begin{array}{l} \text{Annual inventory} \\ \text{holding cost} \end{array} \right) = (\text{Average inventory level}) \times \left(\begin{array}{l} \text{Holding cost} \\ \text{per unit per year} \end{array} \right)$$

$$\left(\begin{array}{l} \text{Annual inventory} \\ \text{level} \end{array} \right) = (\text{Maximum inventory level})/2$$

$$\left(\begin{array}{l} \text{Maximum} \\ \text{inventory level} \end{array} \right) = \left(\begin{array}{l} \text{Total produced during} \\ \text{the production run} \end{array} \right) - \left(\begin{array}{l} \text{Total used during} \\ \text{the production run} \end{array} \right) \\ = pt - dt$$

Production Order Quantity Model

Q = Number of pieces per order

p = Daily production rate

H = Holding cost per unit per year

d = Daily demand/usage rate

t = Length of the production run in days

$$\begin{aligned} \left(\text{Maximum inventory level} \right) &= \left(\text{Total produced during the production run} \right) - \left(\text{Total used during the production run} \right) \\ &= pt - dt \end{aligned}$$

However, Q = total produced = pt ; thus t = Q/p

$$\left(\text{Maximum inventory level} \right) = p \left(\frac{Q}{p} \right) - d \left(\frac{Q}{p} \right) = Q \left(1 - \frac{d}{p} \right)$$

$$\text{Holding cost} = \frac{\text{Maximum inventory level}}{2} (H) = \frac{Q}{2} \left[1 - \left(\frac{d}{p} \right) \right] H$$

Production Order Quantity Model

Q = Number of pieces per order

H = Holding cost per unit per year

D = Annual demand

p = Daily production rate

d = Daily demand/usage rate

$$\text{Setup cost} = (D/Q)S$$

$$\text{Holding cost} = \frac{1}{2} HQ[1 - (d/p)]$$

$$(D/Q)S = \frac{1}{2} HQ[1 - (d/p)]$$

$$Q^2 = \frac{2DS}{H[1 - (d/p)]}$$

$$Q_p^* = \sqrt{\frac{2DS}{H[1 - (d/p)]}}$$

Production Order Quantity Example

D = 1,000 units

S = \$10

H = \$0.50 per unit per year

p = 8 units per day

d = 4 units per day

$$Q^* = \sqrt{\frac{2DS}{H[1 - (d/p)]}}$$

$$Q^* = \sqrt{\frac{2(1,000)(10)}{0.50[1 - (4/8)]}} = \sqrt{80,000}$$

= 282.8 or 283 hubcaps

Production Order Quantity Model

Note:

$$d = 4 = \frac{D}{\text{Number of days the plant is in operation}} = \frac{1,000}{250}$$

When annual data are used the equation becomes

$$Q^* = \sqrt{\frac{2DS}{H \left(1 - \frac{\text{annual demand rate}}{\text{annual production rate}} \right)}}$$

Quantity Discount Models

- ☑ ***Reduced prices are often available when larger quantities are purchased***
- ☑ ***Trade-off is between reduced product cost and increased holding cost***

Total cost = Setup cost + Holding cost + Product cost

$$TC = \frac{D}{Q} S + \frac{Q}{2} H + PD$$

Quantity Discount Models

A typical quantity discount schedule

<i>Discount Number</i>	<i>Discount Quantity</i>	<i>Discount (%)</i>	<i>Discount Price (P)</i>
<i>1</i>	<i>0 to 999</i>	<i>no discount</i>	<i>\$5.00</i>
<i>2</i>	<i>1,000 to 1,999</i>	<i>4</i>	<i>\$4.80</i>
<i>3</i>	<i>2,000 and over</i>	<i>5</i>	<i>\$4.75</i>

Table 12.2

Quantity Discount Models

Steps in analyzing a quantity discount

- 1. For each discount, calculate Q^****
- 2. If Q^* for a discount doesn't qualify, choose the smallest possible order size to get the discount***
- 3. Compute the total cost for each Q^* or adjusted value from Step 2***
- 4. Select the Q^* that gives the lowest total cost***

Quantity Discount Models

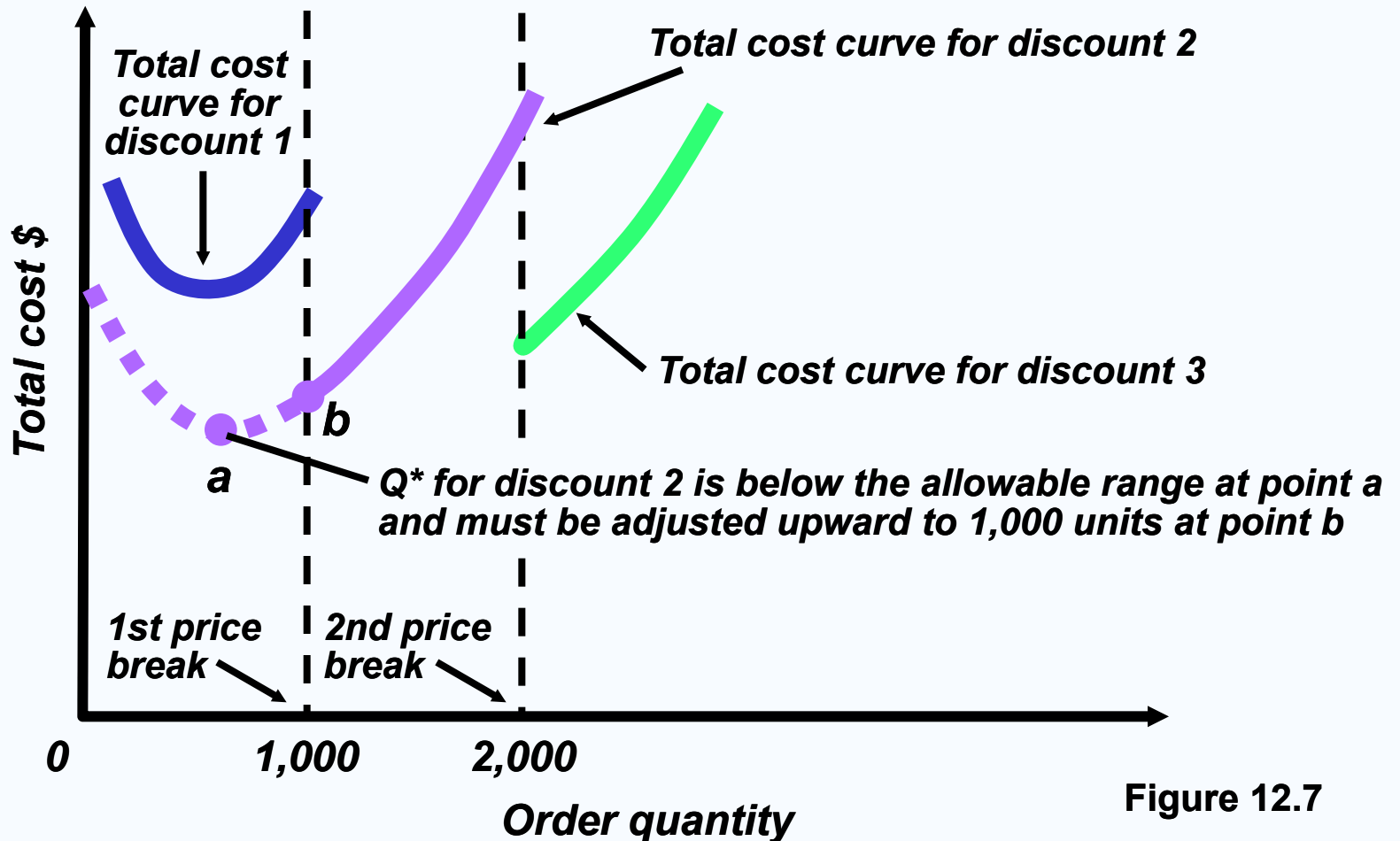


Figure 12.7

Quantity Discount Example

Calculate Q^* for every discount

$$Q^* = \sqrt{\frac{2DS}{IP}}$$

$$Q_1^* = \sqrt{\frac{2(5,000)(49)}{(.2)(5.00)}} = 700 \text{ cars/order}$$

$$Q_2^* = \sqrt{\frac{2(5,000)(49)}{(.2)(4.80)}} = 714 \text{ cars/order}$$

$$Q_3^* = \sqrt{\frac{2(5,000)(49)}{(.2)(4.75)}} = 718 \text{ cars/order}$$

Quantity Discount Example

Calculate Q^* for every discount

$$Q^* = \sqrt{\frac{2DS}{IP}}$$

$$Q_1^* = \sqrt{\frac{2(5,000)(49)}{(.2)(5.00)}} = 700 \text{ cars/order}$$

$$Q_2^* = \sqrt{\frac{2(5,000)(49)}{(.2)(4.80)}} = \del{714} \text{ cars/order}$$

1,000 — adjusted

$$Q_3^* = \sqrt{\frac{2(5,000)(49)}{(.2)(4.75)}} = \del{718} \text{ cars/order}$$

2,000 — adjusted

Quantity Discount Example

<i>Discount Number</i>	<i>Unit Price</i>	<i>Order Quantity</i>	<i>Annual Product Cost</i>	<i>Annual Ordering Cost</i>	<i>Annual Holding Cost</i>	<i>Total</i>
1	\$5.00	700	\$25,000	\$350	\$350	\$25,700
2	\$4.80	1,000	\$24,000	\$245	\$480	\$24,725
3	\$4.75	2,000	\$23,750	\$122.50	\$950	\$24,822.50

Table 12.3

Choose the price and quantity that gives the lowest total cost

Buy 1,000 units at \$4.80 per unit

Probabilistic Models and Safety Stock

- Used when demand is not constant or certain***
- Use safety stock to achieve a desired service level and avoid stockouts***

$$***ROP = d \times L + ss***$$

***Annual stockout costs = the sum of the units short
x the probability x the stockout cost/unit
x the number of orders per year***

Safety Stock Example

ROP = 50 units

Orders per year = 6

Stockout cost = \$40 per frame

Carrying cost = \$5 per frame per year

	<i>Number of Units</i>	<i>Probability</i>
	30	.2
	40	.2
<i>ROP</i> →	50	.3
	60	.2
	70	.1
		<hr/> 1.0

Safety Stock Example

ROP = 50 units

Orders per year = 6

Stockout cost = \$40 per frame

Carrying cost = \$5 per frame per year

<i>Safety Stock</i>	<i>Additional Holding Cost</i>	<i>Stockout Cost</i>	<i>Total Cost</i>
20	$(20)(\$5) = \100	\$0	\$100
10	$(10)(\$5) = \$ 50$	$(10)(.1)(\$40)(6) = \240	\$290
0	\$ 0	$(10)(.2)(\$40)(6) + (20)(.1)(\$40)(6) = \$960$	\$960

A safety stock of 20 frames gives the lowest total cost

ROP = 50 + 20 = 70 frames

Probabilistic Demand

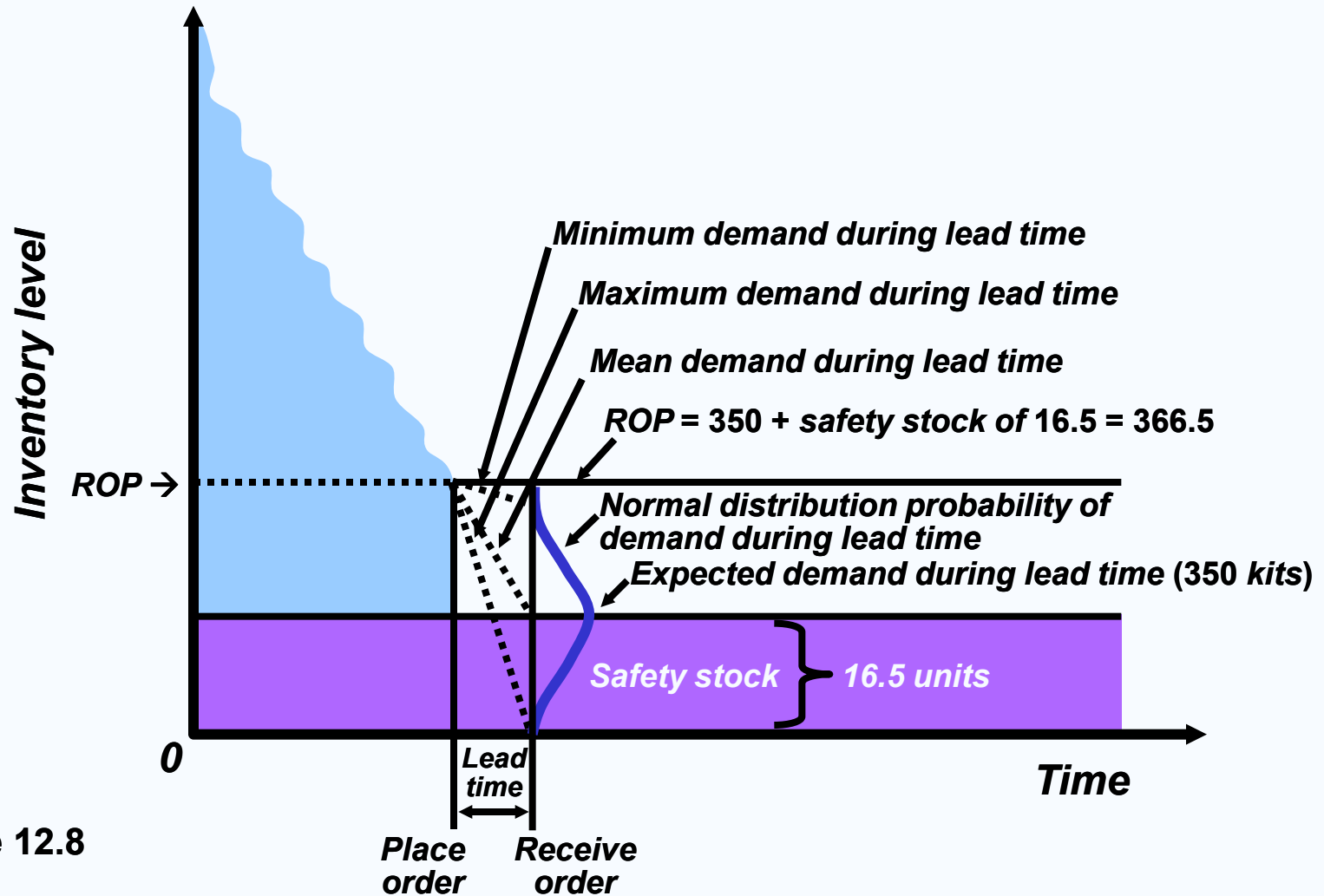
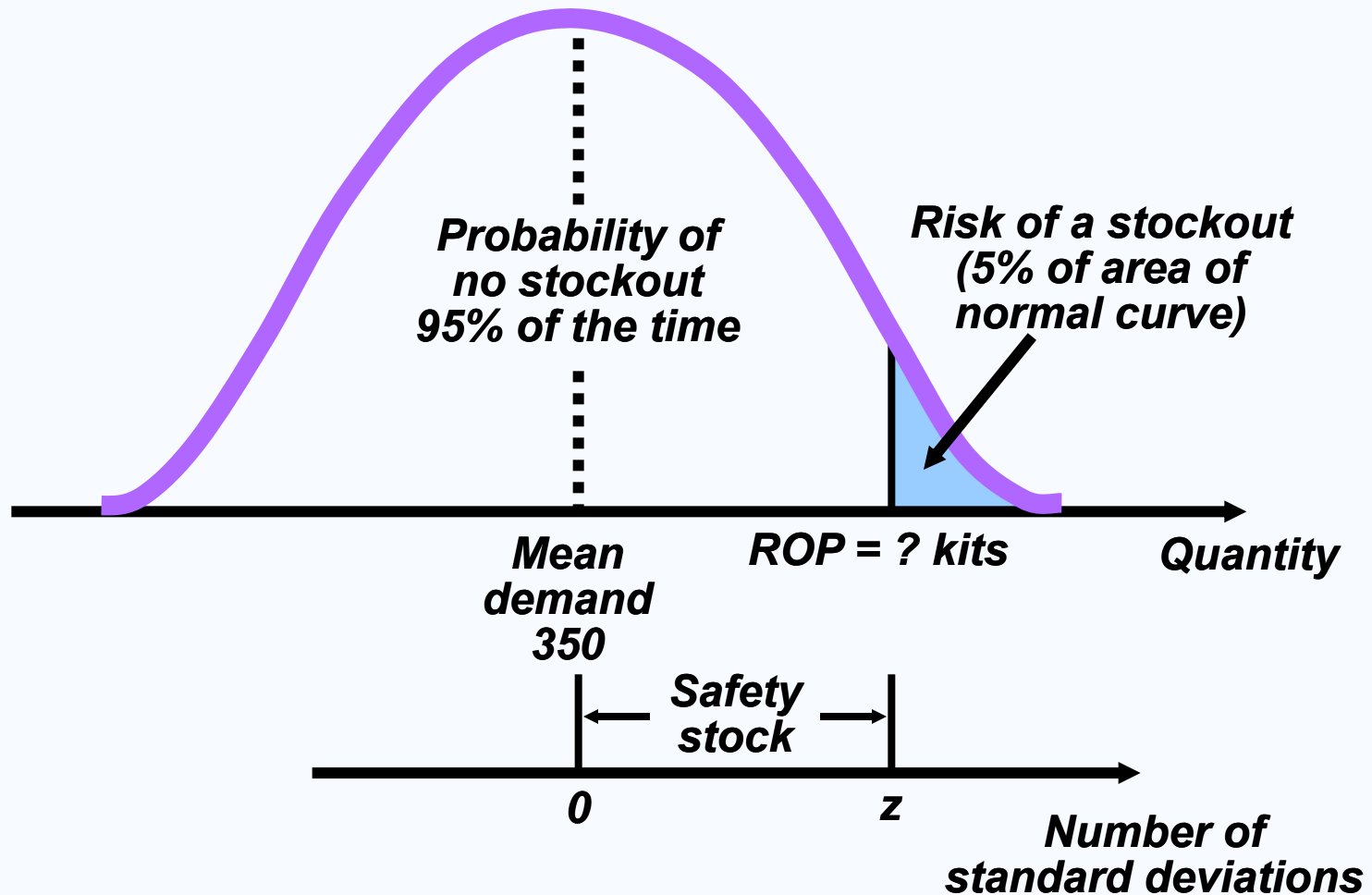


Figure 12.8

Probabilistic Demand



Probabilistic Demand

Use prescribed service levels to set safety stock when the cost of stockouts cannot be determined

$$***ROP = demand during lead time + Z\sigma_{dLT}***$$

where Z = number of standard deviations

σ_{dLT} = standard deviation of demand during lead time

Probabilistic Example

Average demand = $\mu = 350$ kits

Standard deviation of demand during lead time = $\sigma_{dLT} = 10$ kits

5% stockout policy (service level = 95%)

***Using Appendix I, for an area under the curve
of 95%, the $Z = 1.65$***

Safety stock = $Z\sigma_{dLT} = 1.65(10) = 16.5$ kits

***Reorder point = expected demand during lead time
+ safety stock
= 350 kits + 16.5 kits of safety stock
= 366.5 or 367 kits***

Other Probabilistic Models

When data on demand during lead time is not available, there are other models available

- 1. When demand is variable and lead time is constant***
- 2. When lead time is variable and demand is constant***
- 3. When both demand and lead time are variable***

Other Probabilistic Models

Demand is variable and lead time is constant

$$\mathbf{ROP = (average\ daily\ demand} \\ \mathbf{x\ lead\ time\ in\ days) + Z\sigma_{dLT}}$$

where σ_d = ***standard deviation of demand per day***

$$\sigma_{dLT} = \sigma_d \sqrt{\mathbf{lead\ time}}$$

Probabilistic Example

Average daily demand (normally distributed) = 15

Standard deviation = 5

Lead time is constant at 2 days ***Z for 90% = 1.28***

90% service level desired ***From Appendix I***

$$***ROP = (15 units \times 2 days) + Z\sigma_{dlt}***$$

$$***= 30 + 1.28(5)(\sqrt{2})***$$

$$***= 30 + 9.02 = 39.02 \approx 39***$$

Safety stock is about 9 iPods

Other Probabilistic Models

Lead time is variable and demand is constant

$$\begin{aligned} \text{ROP} &= \text{(daily demand} \times \text{average lead} \\ &\quad \text{time in days)} \\ &= Z \times \text{(daily demand)} \times \sigma_{LT} \end{aligned}$$

where σ_{LT} = ***standard deviation of lead time in days***

Probabilistic Example

Daily demand (constant) = 10

Average lead time = 6 days

Standard deviation of lead time = $\sigma_{LT} = 3$

98% service level desired

Z for 98% = 2.055

From Appendix I

$$\begin{aligned} \mathbf{ROP} &= (10 \text{ units} \times 6 \text{ days}) + 2.055(10 \text{ units})(3) \\ &= 60 + 61.65 = 121.65 \end{aligned}$$

Reorder point is about 122 cameras

Other Probabilistic Models

Both demand and lead time are variable

$$***ROP = (average daily demand \times average lead time) + Z\sigma_{dLT}***$$

where σ_d = ***standard deviation of demand per day***

σ_{LT} = ***standard deviation of lead time in days***

$$\sigma_{dLT} = \sqrt{\text{(average lead time} \times \sigma_d^2) + \text{(average daily demand)}^2 \times \sigma_{LT}^2}$$

Probabilistic Example

Average daily demand (normally distributed) = 150

Standard deviation = $\sigma_d = 16$

Average lead time 5 days (normally distributed)

Standard deviation = $\sigma_{LT} = 1$ day

95% service level desired

Z for 95% = 1.65

From Appendix I

$$***ROP = (150 \text{ packs} \times 5 \text{ days}) + 1.65\sigma_{dLT}***$$

$$***= (150 \times 5) + 1.65 \sqrt{(5 \text{ days} \times 16^2) + (150^2 \times 1^2)}***$$

$$***= 750 + 1.65(154) = 1,004 \text{ packs}***$$

Fixed-Period (P) Systems

- Orders placed at the end of a fixed period***
- Inventory counted only at end of period***
- Order brings inventory up to target level***

- Only relevant costs are ordering and holding***
- Lead times are known and constant***
- Items are independent from one another***

Fixed-Period (P) Systems

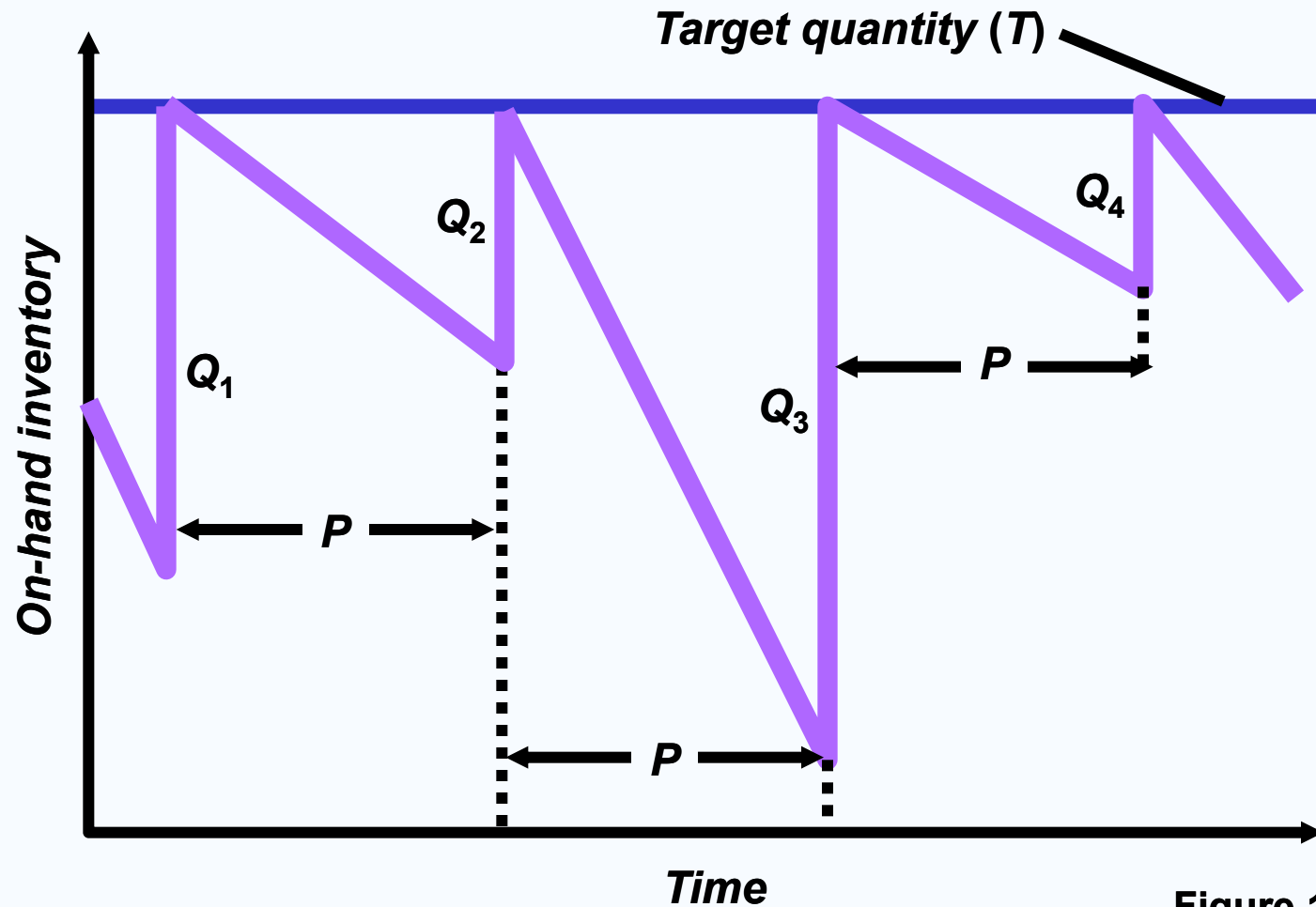


Figure 12.9

Fixed-Period (P) Example

***3 jackets are back ordered
It is time to place an order***

***No jackets are in stock
Target value = 50***

***Order amount (Q) = Target (T) - On-
hand inventory - Earlier orders not yet
received + Back orders***

$$***Q = 50 - 0 - 0 + 3 = 53 jackets***$$

Fixed-Period Systems

- Inventory is only counted at each review period***
- May be scheduled at convenient times***
- Appropriate in routine situations***
- May result in stockouts between periods***
- May require increased safety stock***